Welcome Newsletter
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WARM WELCOME

BY PAUL BLOOMFIELD
DIRECTOR, STUDENT LIFE

Hello and welcome to the University’s Student Living Community. Providing high quality student accommodation is not just about providing a bed. The University continues to expand the number of students we welcome into our Student Living Communities. We are also revisioning our approach to nurturing a community culture which promotes student well-being, inclusivity, academic success, and safety.

By the start of Semester 1 2019, we will have over 2,300 rooms of accommodation located at Sandy Bay, Hobart CBD, Inveresk, Newnham, and Burnie, offering a range of accommodation styles covering self-contained, self-catered through to catered solutions, and shared rooms.

During 2019, the University will be introducing a range of exciting new initiatives designed to underpin a more engaging residential journey. An exciting and participative initiative will be, the launch of our new Residential Leadership Program. Up to 100 residents will have the opportunity to apply for one of these roles, engage in exclusive training and be recognised as a Residential Leader.

Residential Leaders will work in partnership with our Student Living Team of professional staff, to assist you as you settle into your community.
WHEN YOU ARRIVE

Christ College, John Fisher College, University Apartment & Mount Nelson Villas -
Sunday, 3rd of February

This is the contract start date and can be quite a busy day for us, so your patience is appreciated.
Staff will only be available from 9am, so you may need to factor that in to your plans if you intend
 to arrive prior to this. Pepperz Café will be open and you are welcome to use the facilities (such as bathrooms) as well as getting a coffee etc. It could also be a good opportunity to get familiar with the campus and the surrounding area.

WEEKDAYS
Student Living staff are on-site at Christ College, John Fisher, University Apartments and Hobart
Apartments.

WEEKENDS OR AFTER HOURS
Please contact Student Living Support staff by either using the help phone located at the entrance to you residence or by phoning Christ College, John Fisher, University Apartments- 0417
013 774. In Hobart Apartments - 0427 724 956. MidCity- 0447 755 533. SLS’s are on duty from
10am on weekends and are available until midnight.

CHECK-IN TIMES
Hobart Apartments - You are able to check-in from 10am on the day your contract commences. Upon check-in, you will receive a bond form to pay at Service Tasmania; once payment is completed, return the ‘landlord receipt’ to the office.
DINING
Student Living provides a flexible and affordable meal program which allows residents to self-cater.

SANDY BAY
Pepperz is open 7 days a week from 8:30am – 7:00pm Monday to Friday; 11:00am - 7:00pm on Saturday and Sunday.

HOBART APARTMENTS
Open Standard at the Hobart Apartments opens from 8:00am - 5:00pm Monday to Friday; 8:00am - 2:00pm on Saturday and Sunday.

MIDCITY
Catering is included if you are residing at MidCity.

PARKING
Student Living has limited parking spaces available onsite at each residence and they are denoted by Green Dots parking bays. Residential permits cost $160 for the semester – you will be issued with a permit once payment has been received. A permit will not guarantee you a spot near your residence – if all residential spots are occupied, you will need to either pay to use a voucher spot or utilise the Student Parking (Red Dots) as your Resident Parking permit is valid in both. Note that if you park in a non-designated area or fail to display the correct permit, you may be subject to a fine. These fines are not distributed by Student Living, but by UTAS Security.

HOBART APARTMENTS
Residents are required to email an expression of interest to be considered for a parking spot, as there are limited spaces available.

INDUCTION SESSIONS
Induction sessions will be organised for each accommodation site. All residents are required to attend at least one session, as the Student Living Team will talk about important information in regards to security, well-being and events.

Further information will be sent out to you via email.
A reminder for those who may have not read the Residency Agreement in depth:

**PLUG-IN HEATERS** (non-NRAS)

Plug-in heaters are prohibited from use in residence. This is for a very good reason – your safety and that of your fellow residents! You will be living in a communal environment and you could be putting your lives at risk by using plug-in heaters. Your room has sufficient heating already installed, but if you need additional heating, let us know and we can offer alternative solutions.

**COOKING ITEMS** (non-NRAS)

Cooking items such as kettles, rice cookers (needs to be tagged and tested), toasters and sandwich presses can only be used in the kitchen areas. They are prohibited from use in your individual rooms to ensure your safety and that of your fellow residents!

(Please note that tap water is safe to drink)

The above are considered breaches of your Residency Agreement. Breaches may result in you being issued with a Formal Warning or with Student Living terminating your residency.

PROHIBITED ITEMS
WHAT YOU WILL NEED

LINEN
The Hobart Apartments have Queen Beds.

Due to the varying shapes of bedrooms across other colleges, there is a mix of King Singles, Long Singles and Single beds.

KITCHEN ITEMS
Including cooking equipment, crockery and cutlery.

CLEANING PRODUCTS
For your room, vacuums are supplied at the office. For Uni Apartments residents there is a cleaning roster for common areas – kitchens, lounges, and bathrooms. You will need to supply your own cleaning products when you are on cleaning duty.

GENERAL INFORMATION

LEARNING SUPPORT
Student Living (SL) provides a free tutorial program to its residents. If you are experiencing difficulty in your studies it is a great opportunity to get that extra help that you need. There is a survey available in the induction module. Make sure you have completed that so we can better support you academically.

PASS and Learning Drop In are also available on campus. For more information, please visit: http://www.utas.edu.au/students/learning

SPORTS EQUIPMENT
The SLS’s have access to a range of sports equipment that you can borrow. Generally we can sign equipment out for 24 hours or over a weekend. Gym is also available in some residences, ask us about what’s available.

GENERAL ACTIVITIES AND EVENTS
SL provides a series of recreational and social activities and events throughout the year. If you have ideas about activities, events or inter-residence challenges, let the SLS know and we will do our best to organise things.

LOCK-OUT FINES
The good news is - the first 3 lock outs are free! After that, you will be charged a $5.00 lock-out fee every time you require a staff member (CLO, SLS or UTAS Security) to let you into your room or into the residence. So – don’t forget to keep your room key/card on you at all times.

GUESTS
Do not let anyone into your block unless they are your guest. If you have someone coming to see you, meet them at the door, don’t expect others to let them in. Do not give your key to anyone. You may have guests but they must be in your company at all times and you are responsible for their behaviour. If they are staying overnight you must contact the SLT to register. Please be aware, charges may apply. There is a 3 night limit.
CLEANING
CHRIST COLLEGE, JOHN FISHER COLLEGE, HOBART APARTMENTS & MIDCITY
SL cleaners service the communal areas, common kitchens and common bathrooms. They do not clean up individual’s personal mess i.e. washing up, books and papers. If you leave dirty dishes in or around the sink, the cleaners are authorised to confiscate them; you will have a chance to reclaim them before they are disposed of. No dishwashing liquid or tea towels are provided – you must buy your own.

UNIVERSITY APARTMENTS
A cleaning roster is posted in your kitchen; please complete your duty regularly - cleaning inspections are randomly assigned each fortnight and if your duty has not been completed, you will be subject to a cleaning charge and the cleaners will be brought in to complete the task.

ALL OTHER SITES
It is your responsibility to ensure that your room remains hygienic, clean and tidy. This includes your sink.

VACUUM CLEANERS
Vacuum cleaners are available to borrow; please visit the SLT to arrange collection. Please note that the maximum use time is 1 hour and vacuum cleaners must be emptied prior to returning. After use, please contact an SLS to return.

BEHAVIOUR EXPECTATIONS
In the event that you are in breach of UTAS Student Living behaviour expectations, you will be contacted by a member of the SLT and invited to a Resident Support Meeting (RSM) to discuss the concerns. In certain instances the following may occur:

- A written Formal Warning.
- A Resident Support Plan (RSP): A formal agreement between the SLT and the Resident. The RSP requires the undertaking or completion of certain tasks in order to remain as a Resident.
- Civic Responsibility: Financial compensation and or charges to cover costs associated with damage/uncleanliness. This may also include community service.
- Referral: The matter could be referred to the Safe and Fair Community Unit, external services. For example; Tasmania Police.
- The SLT reserves the right to vacate a resident at any point in time, if they are not adhering to the community expectations and values.
- You are not permitted to engage in dangerous or reckless behaviour that does, or has the potential to, cause harm to yourself or others, or damage the facility.
MAILING ADDRESS

The mailing address for all residences located on the Sandy Bay Campus:

... Your Name ....
Student Living
20 College Road
Sandy Bay
Hobart TAS 7005

For Hobart Apartments
...... Your Name .... Apartment No ....
Student Living
157 Elizabeth Street
Hobart TAS 7005

For MidCity
...... Your Name .... Apartment No ....
Student Living
96 Bathurst Street
Hobart TAS 7005

CHRIST COLLEGE, JOHN FISHER COLLEGE & UNIVERSITY APARTMENTS
Residents’ mail can be collected from the corresponding pigeon holes located in the laundry opposite to the SL office.

HOBART APARTMENTS & MIDCITY
Mail can be collected from the letter boxes located near the reception.

PARCELS
Parcels received will be sorted by SL, subsequently a notification via email will be sent to you when it is ready for collection. Please note that receiving an email from Aust Post/freight companies do not indicate that it has been received by SL. Parcels usually arrive at approximately 11am or late afternoon.
RESPONSIBLE DRINKING
Refer to Student Living Standards.

UTAS has a comprehensive Alcohol Policy. What it means to you is:

1. Student Living cannot accept sponsorship from any alcohol or tobacco manufacturer, supplier or distributor.

2. All functions organised by Student Living (including student club functions) must have the proper licensing and permits from UTAS Campus Services and/or the Licensing Board of Tasmania.

3. Student Living will not buy or subsidize alcohol purchases at any event.

4. All functions must abide by all Responsible Service of Alcohol Principles, provide adequate security and minimize all risks.

5. In planning and holding functions, we must ensure that the consumption of alcohol is a social adjunct to, and not the sole purpose of the function. Free and/or cheap drinks cannot be used as a drawcard to functions/events.

6. Student Living will ensure the community is safe and is responsible for all actions resulting from its activities, whether on or off-campus, or travelling to or from campus. This is why we have clear start and finish times, provide transportation and endeavour to hold functions at already licensed premises.

It is up to you to have a responsible attitude towards the consumption of alcohol. Please respect the rights of others not to drink if they choose not to, and ensure your behaviour does not endanger yourself, others or the University. If you consume alcohol responsibly, you will keep your noise and your guests under control, and respect others. If you are going to have a gathering, particularly if it involves non-residents, you need to let the SLT know.

We ask that if you are holding a gathering or are heading out to the town, you respect ‘Quiet Times’ (see page 11). If you remain in residence and are disruptive, you will be issued with a Formal Warning. This also applies on your return to residence after a night out – enter the residence quietly and make all effort not to disturb those that are sleeping or studying.

Drink responsibly and act responsibly.
| 1 | Debited on 28/12/18 | Covers the period 30/12/18 to 13/01/19 (14 nights) |
| 2 | Debited on 11/01/19 | Covers the period 13/01/19 to 27/01/19 (14 nights) |
| 3 | Debited on 25/01/19 | Covers the period 27/01/19 to 10/02/19 (14 nights) |
| 4 | Debited on 08/02/19 | Covers the period 10/02/19 to 24/02/19 (14 nights) |
| 5 | Debited on 22/02/19 | Covers the period 24/02/19 to 11/03/19 (14 nights) |
| 6 | Debited on 08/03/19 | Covers the period 10/03/19 to 24/03/19 (14 nights) |
| 7 | Debited on 22/03/19 | Covers the period 24/03/19 to 07/04/19 (14 nights) |
| 8 | Debited on 05/04/19 | Covers the period 07/04/19 to 21/04/19 (14 nights) |
| 9 | Debited on 18/04/19 | Covers the period 21/04/19 to 05/05/19 (14 nights) |
| 10 | Good Friday is the 19/04/19 so the direct debit will be processed on Thurs 18/04/19 | Covers the period 05/05/19 to 19/05/19 (14 nights) |
| 11 | Debited on 17/05/19 | Covers the period 19/05/19 to 02/06/19 (14 nights) |
| 12 | Debited on 31/05/19 | Covers the period 02/06/19 to 16/06/19 (14 nights) |
| 13 | Debited on 14/06/19 | Covers the period 16/06/19 to 30/06/19 (14 nights) |
| 14 | Debited on 28/06/19 | Covers the period 30/06/19 to 14/07/19 (14 nights) |
| 15 | Debited on 12/07/19 | Covers the period 14/07/19 to 28/07/19 (14 nights) |
| 16 | Debited on 26/07/19 | Covers the period 28/07/19 to 11/08/19 (14 nights) |
| 17 | Debited on 19/08/19 | Covers the period 11/08/19 to 25/08/19 (14 nights) |
| 18 | Debited on 23/08/19 | Covers the period 25/08/19 to 09/09/19 (14 nights) |
| 19 | Debited on 06/09/19 | Covers the period 08/09/19 to 22/09/19 (14 nights) |
| 20 | Debited on 20/09/19 | Covers the period 22/09/19 to 06/10/19 (14 nights) |
| 21 | Debited on 04/10/19 | Covers the period 06/10/19 to 20/10/19 (14 nights) |
| 22 | Debited on 18/10/19 | Covers the period 20/10/19 to 03/11/19 (14 nights) |
| 23 | Debited on 01/11/19 | Covers the period 03/11/19 to 17/11/19 (14 nights) |
| 24 | Debited on 15/11/19 | Covers the period 17/11/19 to 01/12/19 (14 nights) |
| 25 | Debited on 29/11/19 | Covers the period 01/12/19 to 15/12/19 (14 nights) |
| 26 | Debited on 13/12/19 | Covers the period 15/12/19 to 29/12/19 (14 nights) |
FINANCIAL MATTERS (continued...)

DEBT MANAGEMENT
Student Living has a debt policy - if you get behind in your rent, you will receive limited reminders to pay. If you ignore these reminders and/or don’t pay your outstanding account, you may find yourself evicted from residence, put into debt collection and debarred from University (you won’t be able to access your results). Full details of our debt policy can be found in your residency agreement.

QUIET HOURS
After 8.30pm it should be quiet enough to study; after 10:30pm it should be quiet enough to sleep. During exam times we extend quiet hours to ensure that individuals are able to study in peace and quiet. Please consider others and ensure that you monitor your own noise level. If someone is playing music, has the TV turned up or is talking loudly during quiet hours, first ask them to adjust the volume. If this is unsuccessful, please call the SLS on duty. The duty phone is answered 24/7 by the office, SLSs or UTAS Security (who work through the night).

INTERNET
Eduroam is available in all Residential Halls. You will need your UTAS email and password, before you are able to access this service. For non-educational internet use, you will need to register with Connectmy.net and ‘create an account’. To do so, simply connect to the ‘connectmy.net’ wifi system and a page will automatically pop up, allowing you to create an account and make a payment using PayPal or a credit card. Otherwise, if you require further assistance, please contact Connectmy.net on 1300 739 822.
RESIDENTIAL LEADERSHIP PROGRAM

The Student Living Team (SLT) values student voice and wishes to work in partnership with future leaders to better identify the needs of a diverse residential learning community.

The Residential Leadership Program (RLP) is a state-wide initiative supported by the Student Living Team; training Residential Leaders (RLs) to become instrumental in relation to providing a fun and supportive Student Living culture. RLs are positive role models, that contribute to a friendly, safe and engaging Student Living experience. They will lead free and fun peer-led activities across all sites to increase feelings of inclusion and belonging within our Student Living Communities. If you are interested in being an RL please contact the SLT.

RESIDENT INDUCTION PORTAL

All residents will need to complete all induction quizzes and modules before they can check-in and receive the key/card to their rooms. SL is introducing the Resident Induction Portal this year in order to create an inclusive, diverse, safe and vibrant community.

On the portal, you will find information about the SL Team, safety, available supports and respectful behaviours.
CONSENT MATTERS

The University of Tasmania is committed to creating a safe and respectful environment. This includes preventing sexual harassment and harm, which is against the law.

A new non-award training unit called ‘Consent Matters’ is available in the induction module.

This is a part of the University of Tasmania’s Respect.Now.Always campaign.

The information contained in the unit is designed to provide information and education on the areas of sexual consent, communication and relationships, and bystander intervention.

This new unit is progressing the University’s existing initiatives in support of fostering a safe, secure and non-discriminatory environment for UTAS students. It aims to encourage and enhance communication with regards to reporting and seeking support in the event of a sexual assault or incident of harassment.

The unit has been developed by a group of educational institutions and professionals in the field.

The Consent Matters unit explores the nature of sexual consent and demonstrates how to seek out and recognise affirmative consent, as well as identifying situations where consent would not be appropriate or is not able to be given. It also outlines ways of stepping in if you see other students in need of help.

The unit we have made available for you is detailed, designed to help you understand more about sexual assault, and contain resources and helpful actions you can take should you witness or experience sexual assault or harassment.

This resource seeks to complement the University’s existing policies and procedures for responding to incidents of sexual assault and harassment. If you or a fellow student has experienced sexual assault or harassment, you can speak with a member of the SLT to explore different options and support that are available to you.

Readers should be aware this unit contains references to adult and sexual themes. Content may be offensive or confronting to some readers.
WHAT'S NEW?

SAFEZONE MOBILE APPLICATION
The SafeZone app is free and available to all students and staff, and operates across all University accommodation sites.

The SLT encourages residents to register for the free SafeZone App on their mobile device. The SafeZone App is monitored 24 hours a day and the response from the Security Team is free. More information about the App, including how to download it to your phone can be found at the following link: utas.edu.au/safezone.

SAFE & FAIR COMMUNITY UNIT
Following from the Change the Course and Rosenthal Banks reports, the University has updated policies, procedures and ordinances to reflect our clearly established community values and behavioural expectations and zero tolerance for inappropriate behaviour.

SafeZone & Advocate are the new University systems for holistic care and service provision.

AFTER HOURS CRISIS SUPPORT
This service offers short term help to manage current problems that might be overwhelming your capacity to cope, impacting on your mental health or your sense of safety.

Call 1300 511 709 or text +61 488 884 168.
Glossary/Acronyms

ADES—Alcohol & Drug Education Specialists
QH—Quiet Hours (Daily)
QT—Quiet Times (SWOTVAC & Exam Period)
REZFIT—Residential Fitness Program
RL—Residential Leader
RLP—Residential Leadership Program
RSM—Resident Support Meeting
SAFCU—Safe and Fair Community Unit
SASH—Sexual Assault & Sexual Harassment
SLC—Student Living Coordinator
SLS—Student Living Support
SLT—Student Living Team
TUU—Tasmania University Union
UTAS—University of Tasmania